



As part of our ongoing commitment to evolving our service standards, we want to inform you about upcoming changes to the operating hours of some of our branches.

Effective March 18, 2024, the following branches will be operating with adjusted hours:

NEWTON BRANCH		
	Current Hours	New Hours
Monday	10:00 AM-6:00 PM	10:00 AM-5:00 PM
Tuesday	10:00 AM-6:00 PM	10:00 AM-5:00 PM
Wednesday	10:00 AM-8:00 PM	10:00 AM-6:00 PM
Thursday	10:00 AM-8:00 PM	10:00 AM-6:00 PM
Friday	10:00 AM-8:00 PM	10:00 AM-6:00 PM
Saturday	10:00 AM-5:00 PM	10:00 AM-5:00 PM
Sunday	Closed	Closed

128 STREET BRANCH		
	Current Hours	New Hours
Monday	10:00 AM-8:00 PM	10:00 AM-5:00 PM
Tuesday	10:00 AM-8:00 PM	10:00 AM-5:00 PM
Wednesday	10:00 AM-6:00 PM	10:00 AM-6:00 PM
Thursday	10:00 AM-6:00 PM	10:00 AM-6:00 PM
Friday	10:00 AM-8:00 PM	10:00 AM-6:00 PM
Saturday	10:00 AM-5:00 PM	10:00 AM-5:00 PM
Sunday	12:00 -4:00 PM	Closed

Serving our members is very important to KCU. Although a reduction in some of our hours, our access points for your day to day and advice-based banking continue to grow.

Feel free to connect with us if you would like to discuss your options further.

ATM Access:

Access to deposits and withdrawals will be available through ATMs Across Canada, credit union members can access up to 5,226 ding-free ATMs through the ACCULINK shared service and THE EXCHANGE* network

Remote Cheque for retail members:

This service is available on our KCU Mobile app. Please talk to one of our employees and they will be happy to help making you familiar with this service.

Night Deposit for Business Members:

KCU has Night Deposit for Business Members available at the following locations in Surrey: Newton (address) and Surrey Branch (address).

Night Deposit is an easy way to securely deposit your banking for next day counting and posting to your account. Please discuss with a Manager this option for your business.

We value our members and are open for discussion and ideas. Our dedicated team is always here to assist you. Should you have any questions, please reach out to the branch directly or call 604-507-6400